

Privacy Policy

At **JAMCI Financials Insurance General Agency, Inc. (“JFI”)**, we value the trust you place in us and are committed to protecting your privacy. This Data Privacy Statement outlines how we collect, use, share, and protect your personal information in compliance with applicable data privacy laws, including the Data Privacy Act of 2012 (Republic Act No. 10173) of the Philippines.

1. Personal Information We Collect

We collect personal information that is necessary for the proper administration of our services and to comply with legal and regulatory requirements. The types of personal information we may collect include:

- Full Name
- Date of Birth/Age
- Phone number
- Email address
- Geographical location
- Date of Birth/Age
- Other information that may be necessary for the provision of insurance services

2. How We Use Your Personal Information

We collect and process your personal information for the following purposes:

- To provide, manage, and administer insurance services and policies.
- To assess eligibility, process claims, and determine premiums.
- To comply with legal and regulatory requirements, including anti-money laundering laws.
- To communicate with you regarding your insurance policies, claims, and other related services.
- To improve our services, products, and customer experience.
- For marketing purposes, subject to your consent, including sending promotional materials related to our services.

3. How We Protect Your Personal Information

JFI takes the security and confidentiality of your personal information seriously. We have implemented appropriate technical, organizational, and physical security measures to safeguard your data from

unauthorized access, loss, misuse, alteration, or disclosure. These measures include encryption, access controls, and regular audits of our data handling practices.

4. Sharing Your Personal Information

We will not share your personal information with third parties except in the following circumstances:

- **Insurance Providers:** As part of our services, we share your relevant personal information with our insurance partners for the purpose of policy issuance, claims processing, and other insurance-related services. These providers are required to handle your personal data in compliance with applicable data privacy laws.
- **Service Providers:** We may share your data with trusted third-party service providers who assist us in delivering services (e.g., IT support, data storage, payment processors). These providers are contractually obligated to keep your information confidential and secure.
- **Legal Compliance:** We may disclose your personal information as required by law, regulation, or legal process, including responding to requests from regulatory authorities, courts, or law enforcement agencies.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your personal information may be transferred to the relevant party involved.

5. Your Rights Over Your Personal Information

Under data privacy laws, you have the following rights:

- **Right to Access:** You have the right to request access to the personal information we hold about you.
- **Right to Rectification:** You may request corrections or updates to any inaccurate or incomplete personal information.
- **Right to Erasure:** In certain circumstances, you may request that we delete your personal data.
- **Right to Object:** You may object to the processing of your personal data for marketing purposes or where we have no legitimate interest in processing it.
- **Right to Data Portability:** You may request a copy of your personal information in a structured, commonly used format for transfer to another provider.
- **Right to Withdraw Consent:** If we are processing your data based on consent, you have the right to withdraw that consent at any time.

To exercise any of these rights, please contact us using the details provided below.

6. Retention of Personal Information

We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Data Privacy Statement, comply with legal obligations, resolve disputes, and enforce agreements. After the retention period, your personal information will be securely disposed of or anonymized.

7. Changes to This Data Privacy Statement

We reserve the right to update or revise this Data Privacy Statement at any time. Any changes will be communicated to you, and the updated statement will be made available on our website or through other appropriate means.

8. Contact Us

If you have any questions, concerns, or requests regarding your personal information or this Data Privacy Statement, please contact us:

JAMCI Financials Insurance General Agency, Inc.

Address: 10/F Richville Corporate Tower, Madrigal Business Park, Ayala Alabang, Muntinlupa City

Email: info@jamcifinancials.com

Landline: +63 2 84040962

Mobile Number: 09543318005

For more information about your privacy rights, you may also contact the National Privacy Commission (NPC) at www.privacy.gov.ph.

By using our services, you consent to the collection, use, and sharing of your personal information as described in this Data Privacy Statement.